**Liu Yuye**

**Information**：

Tel:18641502305 Mail：[1069670370@qq.com](mailto:1069670370@qq.com) Birth:1992.01

**Education:**

Liaoning University Major in Japanese

**Language Skill：**

Japanese level 1; English level 6

**Work History:**

2013.09 - 2019.06 HPE Customer Service Order team

Job title: Production Lead

1. Responsible for working with Japan sales to help resolve questions form customer,

and over the discussed solution to team members, follow members to complete the order case smoothly. When we submit the order case to customer , I also need to follow the feedback from customer, answer the question from customer.

1. Learned the new global rules and training members.
2. Follow the daily operation work to ensure all case can be submitted on time, and arrange the team work base on the needs from sales and customer. Report to my leader timely to prevent the potential problems.
3. cooperate with automation team to develop auto-tool to replace manual work.

**2019.06 - Current Self Learning for Machine learning technology**

1. Learning Python coding language and usual model such as Numpy, Pandas, Matplotlib to analysis data and finish feature engineering.

2. Learning some machine learning algorithm：Logistic Regression, Linear Regression, KNN, K\_Means , utilize these algorithms to process data and build models.

3. Learning Shell and Git use cases.

**Highlights:**

1. I have strong learning ability, I can master new technology quickly and use it into work.

2. I have worked for Japan custom service for 6 years, experienced in dealing with Japan customer by using Japanese Speaking and business mail writing.

3. I have strong communication skills that I have much experience for communicating with my leader and members to complete the work smoothly.